

## St Andrew's Church Warm Room Charter

### You'll get a warm welcome as well as a warm space

Every time you come here you'll be given a warm welcome from the staff and volunteers

### Everyone is treated equally, with dignity and respect

Everyone has a right to be warm, so everyone in this Warm Room treats people, and is treated by people, with dignity and respect.

### This Warm Room is a safe space

The Warm Room sticks to the safeguarding policies that the church always uses, and it will stick to food hygiene rules too!

### We won't tell anyone about you coming to this Warm Room

If you want to share the reasons you came here, someone will listen, but they won't tell anyone else unless you give them permission, or they must because of our safeguarding policies.

### It doesn't matter why you came to this Warm Room

This Warm Room is a non-judgemental space; whatever the reason you have for needing to come in, you'll be treated the same and never judged.

